

DILEK BULUT

E-learning Designer and Developer

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SUMMARY OF QUALIFICATIONS

- Instructional design involving consultation with experts to develop and translate training materials that provide an optimal user experience
- Proficient in design and multimedia software for e-learning platforms and learning management systems
- Broad knowledge of learning theories and best practices that serve users with different physical and cognitive abilities

SKILLSET

Expert

- * Adobe Captivate
- * Adobe Illustrator
- * Adobe Photoshop
- * Adobe Animate
- * PowerPoint

Proficient

- * Articulate Storyline
- * Adobe Premiere
- * Adobe Soundbooth
- * WordPress
- * Camtasia

Knowledgeable

- * Adobe After Effects
- * Adobe XD
- * Adobe Character Animator
- * Plone
- * HTML, CSS, JavaScript

EMPLOYMENT HISTORY

University of Washington School of Social Work - Alliance for Child Welfare Excellence 07/2020 - Present

Online Instructional Designer

- Provide expert guidance, instructional design, and project management for web-based training projects
- Manage the e-learning development process through iterations of the product, develop resource materials, online modules, online courses, and in-person training curricula

The Mountaineers, 2017 – 2020

e-Learning Designer/Developer

- Formulated an efficient e-learning course production and project management workflow to create a scalable and sustainable module library
- Worked with subject matter experts and staff to identify the organization's training needs; evaluated existing training materials and devised effective instructional strategies appropriate for different target audiences
- Designed engaging course content, such as how-to demos, interactivities, animations, videos, and illustrations
- Enhanced user experience and user interface by assessing and identifying functionality issues with the organization's website and learning management system, and recommending modifications
- Served as LMS administrator and performed day-to-day training maintenance including enrolling students in training courses, tracking student progress, and providing technical support to students, instructors, and leaders

Independent Contractor, 2005 – Present
Designer/Developer/Consultant

- Working with small businesses and non-profit organizations to increase their online presence

Amazon Inc., 2015
e-Learning Designer/Developer

- Assisted the logistics training team to create blended learning materials for Amazon's third-party logistics providers

King County Public Health, 2013
e-Learning Designer/Developer

- Created e-learning course content by working with subject matter experts that included 911 operators, paramedics, and firefighters. Illustrated and animated content for educational materials such as OBGYN emergencies, allergic reactions, and vehicle accidents
- Identified areas for improvements in course development and project management workflow; consulted with the team to identify appropriate methodologies for how to provide project progress visibility to management

MediaPro Inc., 2007 - 2013
e-Learning Designer/Developer

- Designed and developed interactive web-based training content for high-level corporate clients that included Boeing, Microsoft, Starbucks, and T-Mobile
- Served as lead developer for the Boeing 787 and 747 Enabling training courses

Microsoft Corporation, 2006 - 2007
Visual Designer

- Collaborated with a team of designers and developers to create visual content and localize Microsoft Vista's training courses for a worldwide audience
- Worked with a team of software engineers to design UI elements, such as icons, menus, and charts

EDUCATION

User Experience (UX) Design Certificate (in progress) - Bellevue College
Graphic Design M.A. - Dokuz Eylul University, Turkey
Graphic Design B.A. - Dokuz Eylul University, Turkey

